



## Terms & Conditions

### General

These Terms & Conditions shall apply to all sales through WiLD by Naturakademin Learning Lab AB and will exclude application of any deviating general or specific conditions or terms of buyer. No waiver or modification of these Conditions of Sale shall be binding upon WiLD by Naturakademin Learning Lab AB, unless approved in writing by an authorized representative of WiLD by Naturakademin Learning Lab AB.

### Price and Payment

Every product, tuition/course, is shown including tax. In the shopping cart you can see the total price including all fees, taxes, shipping and method of payment.

### Delivery

The delivery time is stated in the shopping cart next to the various ways of delivery. If a service/product has another delivery time than expressed in the shopping cart, this delivery time will be stated in connection to the individual services/products.

In case WiLD by Naturakademin Learning Lab AB has reason to question buyer's solvency or ability to pay for delivered products, WiLD by Naturakademin Learning Lab AB have no obligation to make delivery, and shall be entitled to stop products under carriage, unless buyer makes advance payment for the delivery and other claims arising from the business relation or grants security which can reasonably be accepted by WiLD by Naturakademin Learning Lab AB. Unclaimed packages

If you have chosen to pay by COD (Cash on Delivery) your delivery will be held for you by the local post office for four weeks. Unclaimed packages will be returned to us. For all unclaimed packages you will be debited all fees in connection with the return delivery.

### Returning products/services

Returning a service/product is to be done on your expense, unless the product/service is faulty or damaged upon delivery. Returned products/services are to be sent as letters or postal packages, and not for COD. In case of a trade, WiLD by Naturakademin Learning Lab AB will pay for the delivery of the replacement product/service. When you have applied the return policy you shall: - in the case of a product: return the product personally or by mail to us. - in the case of a service: make the material available to us, unless this poses significant stress to your person.

### Return Policy

WiLD by Naturakademin Learning Lab AB return period is 14 days.

WiLD by Naturakademin Learning Lab AB shall, if under the jurisdiction of our return policy, refund you what you have paid for the product and/or service as soon as possible, but latest within 30 days of the product being returned or you informing us of wanting to return a service.



You are obliged to pay for the return delivery of the product. WILD by Naturakademin Learning Lab AB will pay to send replacement products and/or services.

In your message to us you must clearly state that you regret your purchase. The return period is counted from the day you received the purchased the full, or a significant part of the product. If you have purchased a customized product -or a product with a significant personal customization, the return period is counted from the day WILD by Naturakademin Learning Lab AB have informed you about the product.

**You do not qualify for our return policy if:**

- The service you have bought was commenced with your consent during the return period.
- The price of the service purchased fluctuates with the financial market (ie Stock options).
- Due to the physical nature of the service, it is not returnable.
- The seal of authentication of the product has been broken/opened.

**When returning a product/service:**

- You are obliged to keep the product/service in the same condition as when delivered.
- You must not have used the product/service, however you have the right to investigate the condition the product was in when delivered. If damage or harm is caused to a product while investigated the product does not qualify for the return policy.

**Privacy Policy**

When ordering a product/service you will be asked to fill in your personal information. Upon purchase you agree to this information is stored in accordance with WILD by Naturakademin Learning Lab AB's privacy policy in order to fulfill our agreement to you as our customer. In accordance to the Swedish law of Personuppgiftslagen (198:204) you have the right to know the information WILD by Naturakademin Learning Lab AB have registered about your person. If the information is erroneous, incomplete or irrelevant, you may ask to have your information corrected and/or removed. If this is the case please contact us by e-mail.

**Force Majeure**

WILD by Naturakademin Learning Lab AB is not liable for any non-performance caused by circumstances beyond our control, which directly or indirectly prevents, obstructs or renders production, delivery or freight uneconomical until such obstacle has been removed (force majeure). Such circumstances shall be deemed to include difficulties to procure raw materials as well as other difficulties and disturbances, including but not limited to war, riot, labour conflicts, fire, flood, storm, accident, fuel or power shortages, transportation shortages, obstacles or interruptions regarding transportation at sea and breakdowns or interruptions of any kind as regards to our equipment or facilities, which are deemed necessary for the performance of our agreements' obligations.